

To All New Clients,

As the Director of Serenity Insight, I would like to personally welcome and thank you for trusting my business with your needs. I would also like to take this opportunity to let you know how pleased I am that you have chosen my office and it is our privilege to serve you and to provide you with our best possible care.

Serenity Insight strives to provide you with the highest level of service which is why your feedback and comments are invaluable in evaluating customer satisfaction goals and providing a healthy professional relationship. Periodically you may be provided with notices and disclosures as required by internal compliance policies.

Please take a moment to review the attached documents provided for your file and notify us if you have any questions or concerns.

Once again, thank you for choosing Serenity Insight and I look forward to serving you.

Sincerely,

Lattisha Naylor Lattisha Naylor